



## Services Agreement

Bed & Bark by K-9 Coach  
4870 South Atlanta Road  
Smyrna, GA 30080

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Alt Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Alt. Email: \_\_\_\_\_

Other Family Members: \_\_\_\_\_

Emergency Contact / Notes: \_\_\_\_\_

Referred By: \_\_\_\_\_

Dogs Name: \_\_\_\_\_

Birthdate: \_\_\_\_\_

Breed: \_\_\_\_\_ Color: \_\_\_\_\_

Sex:  Male  Female Altered:  YES  NO

*Unaltered dogs, over 8 months of age, are not allowed to participate in group play sessions. Please ask about our Grumpy Gus Program.*

Food Type: \_\_\_\_\_ Amount: \_\_\_\_\_

Meds: \_\_\_\_\_

Flea Preventative: Type / Date *(required)*: \_\_\_\_\_

Heartworm Preventative: Type / Date *(required)*: \_\_\_\_\_

Vet: \_\_\_\_\_

Vet Phone: \_\_\_\_\_ Vet Fax: \_\_\_\_\_

For Internal Use Only:

Database Entry / Changes:

Vaccinations:

Calendar Entry:

Notes: \_\_\_\_\_

\_\_\_\_\_



Please check the service you are applying for:

- Daycare    Boarding    In-Board Training    Private Lesson    Evaluation
- Class (*class name, start date and time*) \_\_\_\_\_

**Date of First Visit / Desired or Scheduled Dates** \_\_\_\_\_

**NOTE:** To better serve you, we suggest a day of daycare before your dog's first boarding stay. This will allow you to become comfortable with our procedures, and your dog to become familiar with us.

All dogs boarding or attending daycare will receive an initial evaluation for temperament, pack behavior etc. We reserve the right to reevaluate any dog when necessary. Please ask about our Grumpy Gus Program for unaltered males or dogs who cannot participate in group play.

- Does your dog have an I.D. tag?    YES    NO (*required for boarding and daycare*)
- Is your dog housebroken?    YES    NO
- Does your dog have any allergies? (food, skin etc.)    YES    NO  
    If yes, please describe: \_\_\_\_\_
- Has your dog ever had kennel cough?    YES    NO
- Does your dog cough, sneeze, wheeze, or exhibit any asthmatic symptoms?    YES    NO
- Has your dog ever been boarded or attended doggie daycare?    YES    NO  
    If yes, where: \_\_\_\_\_
- Has your dog ever bitten a person or another dog?    YES    NO  
    If yes, please explain: \_\_\_\_\_  
    \_\_\_\_\_  
    \_\_\_\_\_
- Has your dog ever exhibited aggressive behavior towards people or other dogs?    YES    NO  
    If yes, please explain: \_\_\_\_\_  
    \_\_\_\_\_  
    \_\_\_\_\_
- Has your dog ever been bitten, been attacked by another dog, or been abused?    YES    NO  
    If yes, please explain: \_\_\_\_\_  
    \_\_\_\_\_  
    \_\_\_\_\_
- Is your dog a jumper, climber, escape artist?    YES    NO  
    If yes, please explain: \_\_\_\_\_  
    \_\_\_\_\_  
    \_\_\_\_\_



I, \_\_\_\_\_, owner of \_\_\_\_\_, do hereby certify that my dog:

Is in good health and has not been ill with any communicable conditions within the past 30 days. I certify that my dog has not been exposed to Rabies, Distemper, Hepatitis, Leptospirosis, Parainfluenza, Parvovirus, and Bordetella (kennel cough) within a 30-day period prior to enrollment. I further certify that my dog has not harmed or demonstrated aggressive or threatening behavior toward any human being and/or another animal (*except as noted above*). **Initial:** \_\_\_\_\_

Bed & Bark by K-9 Coach, hereafter referred to as B&B, takes all reasonable steps to provide a safe environment for dogs in its care. I acknowledge that all dogs are boarded or groomed, or otherwise handled or cared for by B&B personnel and hold without liability B&B or its representatives for loss or damage from disease, running away, theft, fire, injury to persons, other pets, or property by said pet, or other unavoidable causes, that due diligence and care having been exercised. **Initial:** \_\_\_\_\_

I also acknowledge that group play with other dogs has inherent risks and hold without liability B&B or its representatives for such risk including injury or loss to my dog while in the care of B&B. **Initial:** \_\_\_\_\_

All dogs boarding or attending daycare require a break-away collar for safety and identification purposes. A one-time fee of \$10.00 will be charged. **Initial:** \_\_\_\_\_

If dog is found to have fleas and/or ticks it will be bathed & treated at owner's expense. **Initial:** \_\_\_\_\_

If the dog becomes seriously ill, the owner shall be notified at once. If the owner does not inform B&B immediately regarding measures to be taken, or if the state of the dog's health reasonably demands quick action, B&B representatives shall have the right to call a veterinarian, as designated above or, if no veterinarian is designated, to call a veterinarian of our choice or take the dog to said veterinarian in either case or administer medicine or give other advisable attention, within our discretion and judgment and, in case of death, to order an autopsy. If above occur after normal veterinarian hours, use of an Emergency Veterinarian may be justified. You further agree to be solely responsible for the payment of all medical bills for your dog and you release B&B, its officers, directors, agents, and employees of and from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital. **Initial:** \_\_\_\_\_

For boarding, a non-refundable 50% deposit is due upon registration and the remaining balance is due at pick up - payable by credit card, check or cash. Returned checks will incur a \$50 fee. In the event of a cancellation, deposit will be applied to future services. Services cancelled with less than 24 hours notice forfeit 50% deposit and a credit will not be applied. **Initial:** \_\_\_\_\_

Any dogs left in our care for two weeks following training, without prior consent and without contact from owner, will be considered abandoned and treated as such. **Initial:** \_\_\_\_\_

You may verbally (by telephone) or in writing (by facsimile or otherwise) request that B&B release your dog to someone other than the person(s) listed above, and you release B&B of and from any and all responsibility for releasing your dog to said person authorized by yourself.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_



## **Bed & Bark by K-9 Coach Boarding & Daycare Agreement**

- Our policy regarding BOARDING charges is as follows: A boarding charge applies when a dog stays in our facility OVERNIGHT.
- Dogs picked up after 2:00 PM will be charged for daycare for that day. Please refer any questions to our front desk personnel or examine a rate card in our store.
- B&B has a special private play yard for dogs with aggressive or other non-social behaviors and are therefore permitted for boarding and/or daycare. However, due to safety and liability concerns, each dog is addressed on a case-by-case basis.
- B&B reserves the right, without notice, to adjust its fees for services. Please inquire at the front desk as to our current fees.

## **Additional Bed & Bark Policies and Procedures:**

- We reserve the right to immediately change your dog's type of boarding/daycare if we believe it is necessary to protect the health and well being of your dog, other dogs, or a staff member.
- Although we will take every measure, we cannot guarantee that toys, blankets, or bedding will be kept in the same condition as brought in. For safety reasons, tennis balls and rawhide are NOT allowed.
- All dogs must have all their vaccinations.
- All dogs must have an identification tag with either a phone number or address of the owner. We recommend that the tag include the dog's name.
- All dogs must be on a leash when entering or leaving the building.
- We ask that you divide your dog's daily food portion into separate Zip-lock bags. This is done to ensure that your pup gets the exact amount of food you desire and helps to ensure overall facility cleanliness.
- There is a \$5 per day charge when feeding your dog with "house" food (House food is Lamb & Rice).

*NOTE: We recommend that you bring in your own food since changing a dog's food can cause a severe upset stomach.*

- There is a \$5 holiday surcharge per dog, per night, for the following dates: the day before Memorial Day, Memorial Day, July 3rd, July 4th, the day before Labor Day, Labor Day, Thanksgiving Eve, Thanksgiving, Christmas Eve, and Christmas Day, New Year's Eve and New Year's Day.
- Reservations are on a first-come, first-serve basis. Therefore, a credit card number and 50% deposit are required to secure your reservation. ALL deposits are non-refundable however, in the event of a cancellation, can be applied to future services. Services cancelled with less than 24 hours notice forfeit 50% deposit and a credit will not be applied.
- Dog owner understands the risks involved with communal boarding of dogs. Our boarding, daycare and grooming dogs play in the yard and inside with other dogs. Although we will offer reasonable care, the unpredictable personality of dogs can sometimes lead to injury.



By submitting this form,

- a. You indicate your agreement with all the terms herein.
- b. You acknowledge the risks of communal boarding. Dogs playing together in playgroups can sometimes result in injuries or spreading of such illnesses as Kennel Cough.
- c. You authorize Bed & Bark by K-9 Coach to obtain medical and vaccination records for your dog from the veterinarian listed above and you hereby authorize your veterinarian to provide these records to Bed & Bark by K-9 Coach.
- d. You release, indemnify and hold Bed & Bark by K-9 Coach harmless from any and all manner of damages, claims, losses, liabilities, costs or expenses, causes of action or suits, whatsoever in law or equity (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Bed & Bark by K-9 Coach, except which may arise from the sole gross negligence or intentional and willful misconduct of Bed & Bark by K-9 Coach, including, without limitation: (i) any inaccuracy in any statement made by yourself or information provided by you to Bed & Bark by K-9 Coach (ii) your dog, including but not limited to destruction of property, dog bites and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this Agreement.
- e. This Agreement covers the current relationship between Bed & Bark by K-9 Coach and yourself. Each time you bring your dog to Bed & Bark, you affirm the terms of the Agreement and the truthfulness and accuracy of all statements you make in this Agreement.

Please remember to call us directly for boarding reservations.

## **VACCINATIONS**

To ensure your dog's safety, as well as that of our existing Bed & Bark by K-9 Coach dogs, you are required to bring a copy of your dog's updated shot records from your vet before you are allowed to start with us. **We require the following vaccinations:**

- Bordetella (every 6 months) –
- Distemper
- Hepatitis
- Parainfluenza
- Parvovirus
- Rabies

**Distemper, Hepatitis, Parainfluenza and Parvo are often given as a combination vaccine – DAP, DHLPP, DHLPP, DHLLPC, etc...**

Dogs checking in without Bordetella will be vaccinated at your expense - \$25. **Initial:** \_\_\_\_\_



## Credit Card Information

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Either a valid credit card or alternative payment is required to secure ALL services. A non-refundable, 50% deposit is required for boarding services and credit card will be run when reservation is made. For all other services, credit card **WILL NOT** be run unless:

1. Indicated as the preferred payment,
  2. Service is cancelled less than 24 hours from scheduled service time,
  3. Client fails to provide alternative payment for service.
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Type       VISA       MASTER CARD       AMERICAN EXPRESS

Number: \_\_\_\_\_

Expiration: \_\_\_\_\_ Security Code: \_\_\_\_\_

### Preferred payment for this service

Credit Card       Check / Cash

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*NOTE – receipt of completed contract via email indicates electronic signature and acceptance of above terms and conditions.*